



March 16, 2020

Dear Residents and Family Members:

At this time, LindenGrove Communities is restricting visitation of all visitors and non-essential health care personnel at all LindenGrove facilities except for certain compassionate care situations such as an end-of-life situation. This restriction has been directed by the Centers for Medicare and Medicaid Services.

We understand that communication with your loved one is incredibly important and encourage you to communicate with them in other ways such as the telephone, video chat, e-mail, or social media. Our staff is available to help you arrange these communications. You may reach your loved one's community through our information line at 1-877-316-0835.

Please know that we will continue to update you and make information available on our resident and family information line (1-877-316-0835), our website ([www.lindengrove.org](http://www.lindengrove.org)) and on Facebook. For additional information about COVID-19, please visit the CDC website at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

Sincerely,

LindenGrove Communities